



## VACATION/DEPLOYMENT SERVICE SUSPENSION POLICY

While on deployment or vacation for at least two weeks and not more than 5 months there is no need to disconnect your service and return Americable's equipment.

### 3 WAYS TO SUSPEND SERVICE

- 1) Go to <http://americable.net> and click on "My Account". After logging in to your account, click "Suspend Service" and select the dates for suspension.
- 2) Contact Tech Support at 241-2288 (046-896-2288 from your cell phone) and select Option 2.
- 3) Contact your local Americable office by phone or email ([support@americablejapan.com](mailto:support@americablejapan.com))

Provide your name, account #, and effective date for suspension and reactivation.

In order to qualify for this service, you must be a current Auto Credit or Debit card customer with at least 6 months remaining on your credit card in our file and be a customer in good standing.

Your service will be suspended at a charge of \$4.95 per month Service Administration Fee plus rental fees for each cable set top box on your account. There is no rental fee for cable modems.